City of Oakland
Mayor's Commission on Persons with Disabilities (MCPD)
Monday, March 19, 2018
5:30 p.m. – 7:30 p.m.
Hearing Room Four, Second Floor
One Frank H. Ogawa Plaza (City Hall), Oakland, CA 94612

Agenda

I. Call to Order

II. Roll Call

III. Public Comments*
Any person may directly address the Commission on any items within the jurisdiction of this Commission. Speakers wishing to address a specific item on the agenda may do so at the time the item is being considered.

IV. Agenda Modification and Approval

V. Approval of February 26, 2018 Minutes (Exhibit A)

VI. Chair Report; Frank Sperling, Chair

VII. Commissioner’s Announcements

VIII. Staff Report; Anh Nguyen, ADA Programs Division Manager

IX. Ad Hoc Committee Reports
   A. Strategic Planning Retreat Follow-up; Chair Sperling (Exhibit B)
   B. Community Outreach; Commissioner Wright
   C. Homelessness; Commissioner van Docto
X. Oakland Department of Transportation (OakDOT) Update on Let’s Bike Oakland, Oakland’s Bike Plan; Sarah Fine, Senior Transportation Planner, Great Streets Division

XI. Future Agenda Items

A. OakDOT Update on Pedestrian Master Plan

B. OakDOT Update on Telegraph Avenue Complete Streets Project

C. OakDOT Update on Accessibility in the Bikeshare Program

D. OakDOT Update on Curb Ramp and Sidewalk Repair Programs

E. OakDOT Update on Wheelchair Accessible Vehicles in the Taxi Program

F. Joint AC Transit Accessibility Advisory Committee and MCPD Update

G. City Administrator’s Office Update on Project Implementation

H. Oakland Fire Department, Emergency Management Services Division Overview of Methods for Addressing Access and Functional Needs During an Emergency

I. Planning and Building Department Update on the Planning Division

J. Oakland Police Department Update on Crisis Intervention Training (CIT)

K. Housing and Community Development Update on Home Modification Funding

L. Infrastructure Bond Implementation FY 2017-19
XII. Adjournment

**Note: The Commission May Take Action on Any Item on the Agenda**

Public Comments: To offer public comments at this special meeting, please register with Hoang Banh, ADA Programs Division Analyst, before the start of the MCPD meeting at 5:15 p.m. Please note that the MCPD will not provide a detailed response to your comments but may schedule your issue for a future meeting. The MCPD Public Comment period is limited to 15 minutes and each individual speaker is limited to 5 minutes. If more than 3 public speakers register, however, then each speaker will be limited to 3 minutes. If more than 5 public speakers register, then each speaker will be limited to 2 minutes. Exceptions to these rules may be granted at the discretion of the Chairperson.

This meeting is wheelchair accessible. To request ASL interpreting, materials in alternative formats, captioning or assistive listening device, or any other disability related accommodation, please email adaprograms@oaklandnet.com or call (510) 238-5219 (V) or 711 (California Relay Service) at least five (5) business days before the meeting. Please refrain from wearing scented products to this meeting so persons who may experience chemical sensitivities can attend. Thank you.
City of Oakland
Mayor's Commission on Persons with Disabilities (MCPD)
Monday, February 26, 2018

Draft Minutes

I. Call to Order at 5:34 p.m.

II. Roll Call
   • 9 Commissioners present: Garner, Gregory, Harrington, Hong, Meshack, Ryan, Sperling, van Docto, Wright

III. Public Comments
   • None

IV. Agenda Modification and Approval
   • Motion to approve Agenda: Commissioner Gregory Seconded by Commissioner Harrington
     Aye: 9 - Garner, Gregory, Harrington, Hong, Meshack, Ryan, Sperling, van Docto, Wright
     Motion passed.

V. Approval of January 29, 2018 Minutes
   • Commissioner Wright requested to further specify under community outreach that she was referring to City Council District Town Hall meetings.
     Motion to approve Agenda: Commissioner Gregory Seconded by Commissioner Wright
     Aye: 9 - Garner, Gregory, Harrington, Hong, Meshack, Ryan, Sperling, van Docto, Wright
     Motion passed.
VI. Chair Report; *Frank Sperling, Chair*

- Chair Sperling updated that he sent a letter to Department of Transportation (DOT) Director Ryan Russo regarding the Telegraph Avenue Complete Streets Project.
  - Chair Sperling and Anh then met with Mr. Russo, Mr. Alaoui and Ms. Fine to discuss ADA compliance and accessibility issues discussed at the MCPD meeting along the project corridor.
  - Parking Enforcement, now under DOT, will conduct parking violations sting to mitigate blue zone / disabled placard abuse.
  - DOT staff will report back at future MCPD meeting regarding project updates and responding to the letter.

VII. Commissioner’s Announcements

- Commissioner Gregory met with Council Member At-large Rebecca Kaplan regarding Measure KK funds for home modifications.

- Additionally, Commissioner Gregory updated that Council Member Kaplan will be hosting a March 5 panel on homelessness. Commissioner van Docto confirmed that he will attend on behalf of MCPD.

- Finally, Disability Rights Advocates is ready to sue Uber and Lyft for lack of ADA access in the counties of Alameda and San Francisco.

VIII. Staff Report; *Anh Nguyen, ADA Programs Division Manager*

- Lakeside Green Streets Project, which includes protected bike lanes, will be heard at City Council Public Works Committee on February 27, 12pm in Hearing Room 1.
  - Chair Sperling may be able to attend the meeting.
VIII. Ad Hoc Committee Reports

A. Strategic Planning Retreat Follow-up; Chair Sperling

- Commissioner Garner brought up the issue of employment for persons with disabilities, which may be revisited in a future meeting.

- Below are proposed Commissioner assignments by Objective:
  1.1: Sperling, Gregory
  1.2: Contreras, Sperling
  1.3: Young, Hong, Meshack
  1.4: Wright
  1.5: Harrington, Wright
  1.6: Contreras
  2.1: Garner, van Docto
  2.2: Garner, Ryan
  3.1: Wright, Garner
  4.1: Harrington
  4.2: Harrington, Meshack
  5.1: Gregory
  5.2: van Docto

B. Community Outreach; Commissioner Wright

- This ad hoc committee will meet within two weeks to further discuss community outreach possibilities.

C. Homelessness; Commissioner van Docto

- Commissioner van Docto reiterated that he will attend the panel discussion on homelessness hosted by Council Member Kaplan on March 5.

- He then provided the following updates from Mayor Libby Schaaf’s email news:
The 6th and Castro navigation center has 20 Tuff Sheds that can house up to 40 individuals at once.

- Two and a half months into the pilot program, 44 people from surrounding encampments voluntarily moved into the center, on a first come, first serve basis.
- Eight people have moved from the center into transitional or permanent housing.
- Fifteen people have had job interviews.
- Thirty people acquired California ID cards.
- The surrounding six-block encampment area was dismantled and remains free and clear of any debris and street camping.

A second navigation center is being planned for Northgate Avenue and 27th Street.

City of Oakland is also trying to acquire a former single resident occupancy (SRO) hotel to provide more transitional housing and services with the goal of rapid re-housing, similar to the Henry Robinson Multi-Service Center.

There are also new financial incentives for Oakland landlords to rent to Section 8 voucher holders to encourage property owners to maintain their affordable housing units.

The City is also working with Oakland’s faith community to use church parking lots as safe places for people who live in their cars. Housing specialists and service providers would visit the lots to help residents move toward housing.
IX. Department of Transportation (DOT) Update on Vision Zero; Nicole Ferrara, Vision Zero Program Manager, DOT, Great Streets Division

- Ms. Ferrara stated that there were 35 and 37 traffic deaths in Oakland in 2016 and 2017, respectively.
  - In looking at traffic deaths by mode, 45 percent were driving or riding in a car, while 39 percent were walking.
  - Furthermore, 36 percent of pedestrian crashes occur on two percent of streets in Oakland.
  - Moreover, high crash streets are concentrated where disadvantaged Oaklanders live, primarily the flatlands.
  - Asian Oaklanders are killed at four times the rate of White Oaklanders.
  - Black and Latino Oaklanders are killed at two times the rate of White Oaklanders.
  - Traffic deaths disproportionately impact seniors, who make up 11 percent of Oakland’s population, but 25 percent of traffic deaths.
  - Crashes in Oakland are due mainly to the following:
    - Speeding: 19 percent of kills; 19 percent of pedestrian kills and severe injuries
    - Failure to yield: 18 percent of kills; 46 percent of all pedestrian crashes
    - Unsafe turning: 16 percent of kills
    - DUI: 13 percent of kills; 41 percent of pedestrian kills and severe injuries.

- The concept of Vision is Zero as follows:
  - In many situations, a human may make a mistake, but the road system should be flexible to account for human mistakes that do not lead to death or severe injuries.
    - Change language to crashes, not accidents.
For instance, in Sweden’s Vision Zero Initiative, while traffic volume increased, traffic deaths decreased.

- Vision Zero approach:
  - Focus on ending all severe and fatal crashes
  - Responsibility on the system to prevent crashes
  - Ending severe and fatal crashes is top priority
  - Top priorities based on crash history and injury inequities

- Slowing speeds save lives: risk of injury and death in crashes increases exponentially as speed increases
  - 20 mph: 10 percent chance of death
  - 30 mph: 40 percent chance of death
  - 40 mph: 80 percent chance of death

- Crosswalks:
  - High visibility crosswalks lead to 47 percent reduction in crashes.
  - Raised crosswalks lead to 69-91 percent improvement in driver yielding

- Example of Harrison and 23rd Street safety improvement project that led to seven percent decrease in speeding vehicles, with no change in median speeds and 86 percent increase in drivers stopping for pedestrians in crosswalk:
  - Curb ramp added for accessibility
  - Class 2 bike lanes added
  - Widened, painted, and protected median
  - Larger, more visible crosswalk with fewer lanes to cross
  - Eliminated challenging left turn from 23rd Street

Chair Sperling raised the following concerns as unintended consequences of traffic calming:
o Floating parking hampers visibility for persons with disabilities
o Raised crosswalks slows emergency vehicles

- Safe Streets Brain Trust:
  o Brings together other City departments and community based organizations to support holistic safety needs
  o Help DOT determine how we can avoid unintended consequences
  o Help inform DOT activities and engagement
    ▪ Commissioner Meshack volunteered for the Safe Streets Brain Trust.
    ▪ Commissioner van Docto also recommended Commissioners Harrington and Young.

X. Future Agenda Items

A. DOT Update on Pedestrian Master Plan

B. DOT Update on Bicycle Master Plan

C. DOT Parking and Mobility Programs Update on Wheelchair Accessible Vehicles in the Taxi Program

D. DOT Parking and Mobility Programs Update on Accessibility in the Bikeshare Program

E. DOT Update on Curb Ramp and Sidewalk Repair Programs

F. DOT Update on Telegraph Avenue Complete Streets Project

G. Joint AC Transit Accessibility Advisory Committee and MCPD Update
H. City Administrator’s Office Update on Project Implementation

I. Oakland Fire Department, Emergency Management Services Division Overview of Methods for Addressing Access and Functional Needs During an Emergency

J. Planning and Building Department Update on the Planning Division

K. Oakland Police Department Update on Crisis Intervention Training (CIT)

L. Housing and Community Development Update on Home Modification Funding

M. Infrastructure Bond Implementation FY 2017-19

XI. Adjourned at 7:41 p.m.
**COMMISSIONERS**
**ROLL CALL**

<table>
<thead>
<tr>
<th>Quorum Established: Yes</th>
<th>Number Voting Members Present: 9</th>
</tr>
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<tbody>
<tr>
<td>Present</td>
<td>Excused Late</td>
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<tr>
<td>Chairperson Frank Sperling</td>
<td>X</td>
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<tr>
<td>Co-Vice Chair Sarah Gardner</td>
<td>X</td>
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<td>Co-Vice Chair Brian Harrington</td>
<td>X</td>
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**COMMISSIONERS**

| Caleb Van Docto | X | |
| Jian Hong | X | |
| Daryl Meshack | 5:36 | |
| Brandon Young | | X | X |
| Thomas Gregory | X | |
| Alicia Contreras | | X | X |
| Bettye Lou Wright | X | | 6:25 |
| Karina Ryan | X | |

**Staff:**
- Anh Nguyen, ADA Programs Manager
- Hoang Banh, ADA Program Analyst

**Interpreters:** none
<table>
<thead>
<tr>
<th>NAME</th>
<th>MAILING ADDRESS</th>
<th>E-MAIL</th>
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<tbody>
<tr>
<td>Ginger Jui</td>
<td><a href="mailto:ginger@bikeeastbay.org">ginger@bikeeastbay.org</a></td>
<td></td>
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<tr>
<td>Nicole Ferrara</td>
<td>DOT</td>
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S.M.A.R.T. Goal Questionnaire

1. **Specific.** What will the goal accomplish? How and why will it be accomplished?

2. **Measurable.** How will you measure whether or not the goal has been reached (list at least two indicators)?

3. **Achievable.** Is it possible? Have others done it successfully? Do you have the necessary knowledge, skills, abilities, and resources to accomplish the goal? Will meeting the goal challenge you without defeating you?

4. **Results-focused.** What is the reason, purpose, or benefit of accomplishing the goal? What is the result (not activities leading up to the result) of the goal?

5. **Time-bound.** What is the established completion date, and does that completion date create a practical sense of urgency?
## Goal Area #1 – Transportation

### Objective 1.1:

<table>
<thead>
<tr>
<th>Objective</th>
<th>Approach</th>
<th>S-M-A-R-T-ness</th>
<th>Progress/Outcome</th>
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</thead>
<tbody>
<tr>
<td>MCPD will work toward enhancing BikeShare access.</td>
<td>MCPD will: &lt;ul&gt;&lt;li&gt;have at least one commissioner serve on the CoO/MTC/Motivate-sponsored BikeShare technical advisory committee (TAC), which in turn will monitor CoO’s cycling needs assessment and BORP’s pop-up pilot project.&lt;/li&gt;&lt;li&gt;promote CoO’s cycling needs assessment and BORP’s pop-up pilot project on MCPD’s Facebook page.&lt;/li&gt;&lt;/ul&gt;</td>
<td>S – mediums for advice (TAC) and promotion (Facebook) identified. M – participation on TAC and promotion on Facebook are quantifiable. A – self-evident. R – self-evident. T – TAC, needs assessment, and pop-up pilot expected to wrap up by autumn...target date: 10/1/18.</td>
<td>-- 1/1/18: MCPD TAC volunteers (Sperling and Gregory) serving; CoO’s needs assessment and BORP’s pop-up pilot set to launch in spring of 2018.</td>
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### Objective 1.2:

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<th>Objective</th>
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</thead>
<tbody>
<tr>
<td>MCPD will work toward maintaining/advancing the availability/accessibility of Oakland’s stock of disabled parking spaces and will examine/address the abuse of disabled parking placards in Oakland.</td>
<td>MCPD will:</td>
<td>S – need to identify appropriate DoT contacts to give input to.</td>
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<td>-- Review and provide input on bike lane and other multi-modal street improvements that may affect disabled parking spaces.</td>
<td>M –</td>
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<td>-- Do such-n-such about placards ______________________________.</td>
<td>A – self-evident</td>
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<td>R – self-evident</td>
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### Objective 1.3:

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<tbody>
<tr>
<td>MCPD will monitor accessibility of Oakland’s fixed-route transit systems (e.g., BART, AC Transit).</td>
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### Objective 1.4:

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<th>Progress/Outcome</th>
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<tbody>
<tr>
<td>MCPD will work toward improving reliability and customer service within Oakland’s paratransit system.</td>
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Objective 1.5:

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<tbody>
<tr>
<td>MCPD will work toward enhancing Transportation Network Companies’ (e.g. Uber/Lyft) and Taxi firms’ ability and motivation to serve PWDs.</td>
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Objective 1.6:

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<tbody>
<tr>
<td>MCPD will continue to monitor and provide input into Oakland’s “Complete Roads” Program</td>
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**Goal Area #2 – Policing/Safety**

Objective 2.1:

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<th>Objective</th>
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<th>S-M-A-R-T-ness</th>
<th>Progress/Outcome</th>
</tr>
</thead>
<tbody>
<tr>
<td>MCPD will inquire into the content/adequacy of CIT received by Oakland Police Dept.</td>
<td>MCPD representative will: -- liaise with Oakland Police Dept re Crisis Intervention Training (CIT) with the goal of learning as much as possible about CIT content and, if/as appropriate, provide input re how CIT good be improved to better meet needs/expectations of disability community. -- liaise with other relevant bodies (e.g., Civilian Police Oversight Committee) to help ensure Oakland Police Dept is adequately serving the disability community.</td>
<td>S – primary collaborators quasi-identified (Officer Doria Neff’s yet-to-identified replacement... someone knows the names of two municipal board relating to policing). M— A—self-evident R—self-evident T – target date: 12/31/18.</td>
<td>-- 1/1/18: MCPD’s liaison re policing issues identified (van Docto).</td>
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Objective 2.2:

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<tr>
<th>Objective</th>
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<th>Progress/Outcome</th>
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</thead>
<tbody>
<tr>
<td>MCPD will advocate for improved public safety services for the disability community in the event of emergencies and natural disasters.</td>
<td>MCPD will receive a status report from Oakland Fire Dept regarding the state of readiness of the City to prepare for and respond to emergencies/disasters and its plan to maintain/enhance its current capabilities, especially with regards to the safety of those with functional access needs.</td>
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**Goal Area #3 – Community Engagement**

Objective 3.1:

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<tr>
<th>Objective</th>
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<tbody>
<tr>
<td>MCPD will outreach to the community to raise awareness re the existence and nature of MCPD.</td>
<td>MCPD will: -- send representative commissioners to at least X community events during 2018. -- will maintain a presence on Facebook, posting at least X announcements per month that are likely to be of interest to Oakland’s disability community.</td>
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Objective 3.2:

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<th>Objective</th>
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</thead>
<tbody>
<tr>
<td>MCPD will solicit the community’s input re issues impacting PWD in Oakland.</td>
<td>MCPD will:</td>
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<td></td>
<td>-- review the grievance process for physical or programmatic issues affecting PWD, monitor data collection, and assure accurate data is accessible and is being used to inform the City's responses to those grievances.</td>
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**Goal Area #4 – Accessibility of City Programs/Services/Activities**

Objective 4.1:

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<tr>
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<th>Progress/Outcome</th>
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</thead>
<tbody>
<tr>
<td>MCPD will provide ongoing input to City staff re Oakland’s ongoing development and implementation of its ADA Transition Plan.</td>
<td>MCPD will:</td>
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<td>-- do ______________.</td>
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Objective 4.2:

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<th>Objective</th>
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<tbody>
<tr>
<td>MCPD will advocate for equitable prioritization of measure KK funds for infrastructure improvements</td>
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that serve the disabled community.

**Goal Area #5 – Housing**

Objective 5.1:

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<tr>
<th>Objective</th>
<th>Approach</th>
<th>S-M-A-R-T-ness</th>
<th>Progress/Outcome</th>
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<tbody>
<tr>
<td>MCPD will advocate for the prioritization of Measure KK funds for home modifications (e.g., grab bars, threshold ramps) designed to enhance accessibility for PWD.</td>
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Objective 5.2:

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</thead>
<tbody>
<tr>
<td>MCPD will work toward identifying and reducing the number of PWD who are homeless in Oakland and/or improving conditions for PWD who are homeless in Oakland.</td>
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MCPD Strategic Plan Completion Steps (Tentative)

<table>
<thead>
<tr>
<th>Task</th>
<th>To Be Completed</th>
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<tbody>
<tr>
<td>1. Assign Commissioner responsibility to develop recommendation for refined objectives, approaches, and define SMART goals for each 2018 Strategic Plan Objective</td>
<td>At February 2018 Meeting</td>
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<tr>
<td>2. Present recommendations to MCPD</td>
<td>During March and April Meetings</td>
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<tr>
<td>3. MCPD approve recommendations and/or suggest changes. Assign ad-hoc committees as needed</td>
<td>During March and April Meetings</td>
</tr>
<tr>
<td>4. Adjust agendas to align with Strategic Plan</td>
<td>May through December</td>
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